



# MIDWEST GLASS TINTERS, INC.

Solar, Decorative and Security Window Films Since 1979

## **IMPORTANT INFORMATION CONCERNING YOUR WINDOW FILM INSTALLATION**

Dear Customer,

Thank you for your window film purchase. With over 35 years of experience, MGT is very excited and grateful to count you as one of our customers. Whatever your reasons for purchasing film may have been, it has been our privilege to address those concerns in a timely and professional manner.

3M films typically require a 30-day curing time to facilitate a proper bond to the glass. During this curing process, some changes may be noticed. Below is a list of changes that may be visible after your film installation and/or during the curing process.

- If haziness occurs, this is the result of moisture under the film. This will become less noticeable as the moisture evaporates during the curing process.
- A smoky or milky appearance can also occur. This will disappear during the curing process as well.
- All water bubbles will dry out but a few small particles may remain after the curing process. These particles can be attributed to miniscule adhesive globules. Generally these particles cannot be noticed from a reasonable distance, 4-6 feet away from the glass surface.
- On occasion, the technician will capture a grain of dust or sand that cannot be eliminated as very few installations are in a true dust-free environment. These particles should be unnoticeable from 4-6 feet away from the glass surface.
- Any existing imperfections in the glass will be highlighted with the application of window films, in particular reflective films.
- There will be a thin line of light bordering your film. This margin is necessary to assure a positive bond to the edge of the window and is required for the 3M manufacturer's warranty to be intact.
- In situations involving the installation of film on large pieces of glass, it may be necessary to splice two pieces of film together with the seam. In such cases all care will be taken to use this seam to the aesthetic advantage of your home or office.
- Observe the installation from four to six feet away. This is the way we normally look through a window and this is the way you should observe your window film – looking through it not at it.
- When you see something that looks like dirt, paint, a smear, or other foreign matter, inspect the outside surface of the window. In most cases, that is where you will find what you are seeing from the inside.

### **General Cleaning Instructions**

**Do not wash the film surface for the first 30 days to ensure proper curing.** Window film has a hard coat protection and normal glass cleaning methods are fine for cleaning. All household liquid glass cleaners can be used to clean your window film purchase. The film(s) can then be dried with paper towels, cloth towels or squeegees. Nothing hard or abrasive should be used clean your window film purchase.

We at **Midwest Glass Tinters, Inc.** hope you enjoy our window film purchase. With proper care, you will receive many years of benefit and comfort from its presence on your windows.